



## Loan Questions

### **How soon will I receive a decision on my loan application?**

Insight Credit Union strives to have a decision on your loan application in 48 hours or less.

### **What is the status of my loan application?**

To check the status of your loan application, contact a Financial Services Representative at 407.426.6000 or toll-free 888.843.8328.

### **How do I receive loan coupons?**

Please, click [here](#) to print loan coupons.

### **How can I make a loan payment?**

We offer a variety of ways to make your loan payments, including automatic payments. To determine the best option for your situation, contact a Financial Services Representative at 407.426.6000 or toll-free 888.843.8328.

### **How do I find my loan payoff?**

Contact a Financial Services Representative at 407.426.6000 or toll-free 888.843.8328 to get an updated loan payoff.

### **Where do I send my loan payoff?**

Please mail your loan payoffs to:

Insight Credit Union  
P.O. Box 4900  
Orlando, FL 32802

### **How soon will I receive my title?**

The title to your loan will be placed in the mail approximately 10 (ten) business days after your payoff has been received.

### **How can I get a credit card application?**

To obtain a credit card application you may visit one of our branches, or contact a Financial Services Representative at 407.426.6000 or toll-free 888.843.8328.