



## Enabling SSL Versions TLS 1.2

Please select the browser that you are using to connect to Insight Online and follow the appropriate steps below:

### Internet Explorer

1. Open Internet Explorer
2. Click Alt+T and select Internet Options
3. Select the Advanced tab
4. Scroll down to the Security section
5. Locate and check Use TLS 1.2
6. Then, press the OK button

### Google Chrome

1. Open Google Chrome
2. Click Alt+F and select Settings
3. Scroll down and select Show advanced settings...
4. Scroll down to the Network section and click on Change proxy settings...
5. Select the Advanced tab
6. Scroll down to the Security section
7. Locate and check Use TLS 1.2
8. Then, press the OK button

### Firefox

1. Open Firefox
2. Type in "about:config" in the URL bar and press Enter
3. Scroll down to "security.tls.version.max" and press Enter
4. Set the value to 3
5. Then, press the OK button

### Opera

1. Open Opera
2. Click Ctrl+F12
3. Click on Security
4. Click on Security Protocols...
5. Check on Enable TLS 1.2
6. Press the OK button
7. Then, press the OK button

### Safari

There are no options for enabling SSL protocols. If you are using Safari version 7 or greater, TLS 1.2 is automatically enabled.

**IMPORTANT NOTE:** Unfortunately, Windows XP and Windows Vista are only capable of upgrading up to Internet Explorer version 8, which does not support TLS 1.2. Therefore, users of these operating systems using Internet Explorer as their browser will not be able to connect to Insight Online. In order to access Insight Online after June 20, 2018, you will need to install the latest version of another browser such as Chrome, Firefox, Opera or Safari.